



## HOME CARE PACKAGES FEES AND PRICING

<b>Level 1</b>	<b>Government Subsidy Per Fortnight: \$342.44*</b>	<b>Rate**</b>
	Care Management Fee	\$100
	Package Management Fee	\$50
	Total Fees	<b>\$150</b>
<b>Level 2</b>	<b>Government Subsidy Per Fortnight: \$602.42*</b>	<b>Rate**</b>
	Care Management Fee	\$100
	Package Management Fee	\$50
	Total Fees	<b>\$150</b>
<b>Level 3</b>	<b>Government Subsidy Per Fortnight: \$1310.82*</b>	<b>Rate**</b>
	Care Management Fee	\$307.50
	Package Management Fee	\$150
	Total Fees	<b>\$457.50</b>
<b>Level 4</b>	<b>Government Subsidy Per Fortnight: \$1987.16*</b>	<b>Rate**</b>
	Care Management Fee	\$307.50
	Package Management Fee	\$150
	Total Fees	<b>\$457.50</b>

## Important Package Information

\*Government subsidy may be reduced in accordance with the income assessment of the client; if you do not receive a full pension, you may need to make a contribution to the cost of your care. This is known as an income-tested care fee. The fee is different for everyone because it is based on your individual income.

For more information about the income tested fees and supplements, visit My Aged Care at [www.myagedcare.gov.au](http://www.myagedcare.gov.au)

\*\*Iris Aged Care owns two privately run residential homes: Iris Manor (IM) in Ashburton and Hawthorn Grange (HG) in Hawthorn that provide accommodation and clinical care support to people who can no longer live independently in their own home. These homes are similar to government funded, public owned and/or not-for-profit residential homes.

Iris Aged Care does not receive government funding for its Iris Manor and Hawthorn Grange homes however must be registered by the state government and are independently monitored to ensure that they meet specific standards of care and accommodation to those in their care.

As they are privately run homes, home care package recipient clients can bring their package with them to these homes and the funds can pay towards the cost for the care component whilst you stay in one of the Iris Aged Care homes. Note the home care package does not cover the cost of the accommodation.

Please contact Iris Aged Care Consultant or Manager for more details on 1800 983 36 or visit us at:  
[www.irismanor.com.au/home-care](http://www.irismanor.com.au/home-care) or [www.hawthorngrange.com.au/home-care](http://www.hawthorngrange.com.au/home-care)

## How your Home Care Package funds are utilised.

Your Home Care Package funds will be split into three main costs:

1. Package management
2. Care Management
3. Money to spend on services

Package and Care Management fees are not out of pocket costs, they are deducted from your Home Care Package funding.

Please note some providers may choose to charge additional fees to Package and Care Management fees. At Iris Aged Care there will be:

**NO Basic Daily Fees**

**NO Set Up Fees**

**NO Exit Fees**

- 1. Package Management Fees:** This relates to the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes:
  - Preparing monthly statements.
  - Managing your package funds; and
  - Compliance and quality assurance activities required for Home Care Packages.
- 2. Care Management Fees:** This relates to all care management activities including but not limited to home visits, annual reviews, care and service planning and care coordination.

Iris Aged Care provides every Home Care Package client with some level of care management, ensuring the client receives the appropriate level of support for current and future care needs and goals. Every client can choose the type of support and contact they want from Iris Aged Care, whether that be home visits, phone check-ins or a combination of both. There is only one fixed in-the-home-care management fee. It is paid from the home care package.

- 3. Service and Product Purchase charges:** These relate to the cost of direct care services and/or purchases you have chosen to receive. Please note: For non-Iris Aged Care services/purchases or approved reimbursements will attract a 10% processing or reimbursement fee and capped at \$150 per service/purchase.

This fee is charged to cover costs incurred by Iris Aged Care in relation to sourcing requested equipment or services, including searching for suitable suppliers, obtaining quotes, negotiating prices and commercial terms, ensuring satisfactory delivery of equipment or services, processing and paying associated supplier invoices.

## Privately Funded

The government assessment process can take time, so if you need services immediately you can choose to pay for your home care services privately as an interim measure or ongoing. Your private services can last as long as you like. Once your package funds are assigned, you may also supplement your package or government funding with additional privately funded services.

If you choose to privately fund your home care services, you will have access to all of our quality services that would be available to you via home care package. Please note, Iris Aged Care home care services are available in select suburban areas only. Please ask our Care Consultant / Manager for more details.



## HOME CARE SERVICES PRICE LIST

### Direct Care Services (Client's Home)

HOURS <sup>§</sup>	PERSONAL CARE	DOMESTIC CARE	RESPITE <sup>***</sup>	GARDENING <sup>§§</sup>
Monday to Friday 7am to 7pm	\$59.00	\$59.00	\$59.00	Price on request
Monday to Friday 7pm to 7am	\$74.00	\$74.00	\$74.00	N.A.
Saturday + Sunday 7am or 7pm only	\$82.00-\$94.00	\$82.00-\$94.00	\$82.00-\$94.00	N.A.
Public Holidays	\$125.00	\$125.00	\$125.00	N.A.
Other or Non-Iris Aged Care Suppliers	Fees & Charges determined at booking of services			

§ All services listed above are hourly rates charged at a minimum of two (2) hour services in the client's home.

**If the client resides in Iris Manor or Hawthorn Grange** there is only one hourly rate for Monday to Friday at \$50.00 per hour and rates start at a minimum of 30 mins. Weekend rates charged at \$67.30 per hour (Saturdays and Sundays).

### Other Services

Escorted travel and shopping (with or without a client)	Cost (additional to Personal care hourly rate)
Weekdays, weekends, public holiday	\$1.50 per km

Apart from the services listed above, Direct Care Services include: shopping, escort transportation to medical appointments, to social events, meal preparations.

\*\*\*Respite includes: In home respite, companion walking, support with video conferencing calls (such as Zoom) to family. Respite can be offered at Iris Manor and Hawthorn Grange. For more details call us on 1800 983 363 for more details

### §§ Gardening and Specialised Home Services

Iris Aged Care can arrange garden and specialised home services for you through specialised suppliers. As these services are personalised, costs vary and will be determined with you at the time of booking.

- Light gardening
- Garden maintenance
- Spring cleaning
- Window cleaning
- Gutter cleaning
- Carpet cleaning

## Nursing and Allied Health Services (Client's Home)

SERVICE	Monday to Friday   9am to 5pm only
Nursing	\$112 per hour
Occupational Therapist‡	\$158 per hour + \$60 cost of report
Physiotherapist‡	\$93 per hour
Podiatrist‡	\$87.50 per hour
Additional Care Management	\$87.50 per hour

‡Fees & Charges for Allied Health Services are estimate and will be determined at booking of services. They will vary from client to client depending on their specific service needs.

A minimum one (1) hour charge applies for nursing and/or allied health services.

Note: Tele-health option available for Allied Health Services; Please check with Iris Aged Care Consultant or Manager for more details.

If the client resides in Iris Manor or Hawthorn Grange there is only one hourly rate for Nursing and Allied Health Services. Please note that Iris Aged Care homes provide 24-hour nursing services and services will be charged at the single fixed rate of \$60 per hour (during business hours) and any additional Care Management will be charged at \$60 per hour.

### Cancellations and Goods and Services Tax (GST)

- A minimum 24 hours' notice of cancellation applies, or the full-service fee will be charged.
- All Prices are exclusive of GST. Clients receiving government funded package do not pay GST on home care services. For privately funded customers, GST is payable on all services except for personal care, nursing and allied health services.
- If services are purchased via a third-party organisation, GST will be charged (e.g. another Home Care Package provider or TAC).

Fees & Charges Effective from 1 July 2021

